

Students' Frequently Asked Questions

October 10, 2024

Whom To Contact About What

Housing: Heather Richardson. Send email to: housing@warren-wilson.edu

Billing: Marquita Moore, studentaccounts@warren-wilson.edu

Academics: Your Academic Advisor and/or Carol Howard, Associate Provost

Academic/ADA Accommodations: Deb Braden

Academic Support: Nan Jordan

Writing Studio: Nan Jordan

Work Program: Shannon McNair, Paul Bobbitt, wpo@warren-wilson.edu

Community Engagement: Madeline Wadley

Internships: Hannah Richardson

International Students: Rachel Kerr, Nan Jordan, studyaway@warren-wilson.edu

Student Engagement: Tacci Smith

How are Swannanoa and Asheville?

Recovery efforts continue in both Swannanoa and Asheville as well as surrounding communities. Power has been restored to the vast majority of customers according to Duke Energy but there remain pockets without power. Power has been restored to Warren Wilson as of Thursday afternoon, Oct. 10. Resumption of full water service across the region remains an on-going project though progress has been made and parts of Asheville now have water service (mostly South Asheville). FEMA, state, regional, and local governments, agencies, and volunteer service providers all remain active and basic services, supplies, and support are in place in Asheville and Buncombe county. Most roads and all main thoroughfares are now open. The airport is also open and operational.

What is the new fall semester schedule?

You can find the revised fall schedule [here](#).

How long will we be online?

A return to in-person instruction is dependent on the resumption of water service on campus. At this time, the City of Asheville has not provided us with a definitive date for water restoration. We will remain online until water is restored. We will give everyone at least 5-7 days to travel back to campus to resume the semester in-person. We do expect that we will return to in-person instruction this semester but we do not yet know the exact timeline for water restoration on campus.

Do I have to travel back to campus once the College reopens for in-person instruction or can I just remain online?

When the College resumes in-person instruction, the expectation is that all students will be present and learning in person. Students who have extenuating circumstances that may prevent a return to campus will have the opportunity to petition for an exception to complete their semester remotely. A petition process will be released once we announce the resumption of in-person instruction through the Center for Academic Engagement.

Suppose I do not want to engage online, do I have to attend online classes?

While we understand the desire to learn in person (it is what we are all about!), for this temporary period of time, students are expected to attend their classes online and complete assignments and course requirements in order to maintain course credit and progress toward degree completion. Students with documented ADA accommodations through Disability Access that may impact online learning should contact Deb Braden in the Center for Academic Engagement to discuss options.

I may have challenges accessing connectivity (power/WiFi) where I am currently living. What should I do regarding online classes?

Students may experience challenges accessing the internet where they are for a variety of reasons. Students should first seek access to wifi in their communities, such as a library (public, college or school), or businesses; [this map](#) may help you find a place.

If you're unable to access the internet, please contact Associate Provost Carol Howard (choward@warren-wilson.edu) who will coordinate communication with your faculty and crew supervisor.

What precautions have been taken to make sure dorms and facilities are environmentally and structurally safe?

WWC is working with our insurance provider and a professional restoration and remediation contractor to carefully inspect our buildings for health and safety. This includes deploying structural engineers and industrial hygienists who are collecting data to inform the comprehensive repair and recovery work ahead. We will share periodic updates on progress in the coming days.

What is the nature of damage to the College land? Is my student going to be safe walking in the forest, farm, and hiking trails?

Before in-person classes begin we will have assessed the accessibility and safety of all our College lands. We will provide all returning students with clear information on which areas are open for recreation and learning and which will need to be avoided for safety reasons.

My student is an athlete - how will competitions that were missed and those going forward be dealt with?

In consultation with our medical team and the NCAA, we have made the decision to end our Fall sports seasons. This decision was made with the intention to help protect our student athletes as they return to play as well as taking into account the limited competitions that are left. We have been working with the NCAA to seek approval for relief waivers for seasons of participation for our Fall sport student athletes. A relief waiver gives them back a season of participation eligibility. If we are able to return to campus on October 28, our winter sports will begin practicing at that time.

I am planning to be a December graduate. Will that be affected by the new calendar?

It will not. The revised academic calendar will enable all students who plan to graduate in December to complete their degree requirements.

I have clothing and other things that were left in my residence hall room. If they have been damaged, is there insurance coverage for that through the College?

The College does not insure personal items. Our advice is for students to connect with your renters' insurance so they can walk you through your coverage. Students can also submit losses to [FEMA](#).

My internship was compromised by Helene. How should I move forward?

Please see the [Helene Internship Hours Plan](#) document.

I'm worried about completing my courses – how will my coursework change?

Your faculty are diligently reviewing and making modifications to courses. They will be in touch with you next week, the week of Monday, October 14, to reconnect and discuss what the rest of the semester will look like. We look forward to learning together with you for the rest of this wild, challenging semester.

Can I still access library resources?

Yes. As long as you have internet access, all online resources (including communication and reservation forms in addition to databases) will be functional and available from on or off-campus. Interlibrary Loan is available for journal articles only—please do not submit requests for print books at this time. As for library materials you have taken out of the Ellison Library, please ignore any automatic messages you may be receiving. All due dates will be reset as the College reopens.

What do I do about my work?

See this [Work Program FAQ](#)

What do I do about my Community Engagement/PEGs?

See this [Community Engagement FAQ](#)

When are study abroad course applications due?

Applications are due on October 25 at 5p.m. Please [apply here](#). For questions, [see here](#) or reach out to the Global Engagement Office at studyaway@warren-wilson.edu